



An Information & Quality Healthcare (IQH) Publication Serving the Mississippi Healthcare Community

July 2014
Vol. 3, No. 7

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Events

July

Regional "Dementia Beyond Drugs" Programs in September

Sept. 15 - 16,
Hattiesburg

Sept. 18 - 19,
Grenada

Sept. 23 - 24,
Jackson

"Dementia Beyond Drugs: Changing the Culture of Care" -a focus on using the framework of culture change to create a new approach to caring for people living with dementia.

Details: [Click Here](#)

CMS Restructured QIO Program Begins Aug. 1

The Centers for Medicare & Medicaid Services (CMS) has restructured the Quality Improvement Organization program from 53 contracts into a new structure in which case review and quality improvement functions will be performed by different contractors. The 11th Scope of Work contract beginning Aug. 1 changes the program from the QIOs performing both case review and quality improvement support for each state to a regional structure for case review. One group of QIOs will handle the case review program while another group will provide technical assistance in support of quality improvement initiatives for providers.

The Beneficiary and Family Centered Care Quality Improvement Organizations (BFCC-QIO) will manage beneficiary complaints, quality of care reviews, higher weighted DRGs, fast track appeals and EMTALAs to ensure consistency in the review process while taking into consideration local factors important to beneficiaries and their families. The BFCC-QIO for Mississippi, announced in May, will be KePRO. Effective Aug. 1, all current and future beneficiary quality review case work and appeals in Mississippi will be conducted by KEPRO, Rock Run Center, Suite 100, 5700 Lombardo Center Drive, Seven Hills, OH 44131. The KEPRO beneficiary helpline number will be 1-844-430-9504, beginning Aug. 1. The provider toll-free helpline will be 1-800-385-5080.

The Quality Innovation Network (QIN) QIOs will be responsible for working with providers and the community on multiple, data-driven quality initiatives to improve patient safety, reduce harm, and improve clinical care at the local and regional levels. The QIN-QIO contract awards will be announced later this month. IQH has submitted a bid to continue to work in quality improvement in Mississippi. Contract periods are extended from three to five years, with a focus on learning, collaboration and the dissemination of best practices.

QIO Program Launches New Website to Share Up-to-Date Quality Information

To expand awareness of the progressive health care quality improvement work being carried out by Quality Improvement

Organizations (QIOs), the QIO Program has launched a new website, QIOProgram.org. The new site highlights the QIO Program's priorities and patient-centered approach to improving care and provides useful resources such as videos, industry headlines and issues of the Program's e-newsletter, *QIO News*. The QIO Program is committed to increasing patient and family engagement, creating healthy living communities and building value while reducing health care costs.

Mississippi Nursing Homes Recognized

A number of Mississippi nursing homes have been recognized for their participation in the National Nursing Home Quality Care Collaborative (NNHQCC). Receiving certificates of achievement for attaining a six or better composite score at any point during the collaboration reporting period are: Jefferson County Nursing Home, Fayette; Bruce Community Living Center, Bruce; Countrybrook Living Center, Brookhaven; Joy Health & Rehabilitation of Cleveland, LLC, Cleveland; Noxubee County Nursing Home, Macon; Pine Crest Guest Home, Inc., Hazelhurst; Stone County Nursing and Rehabilitation Center, Inc., Wiggins; Claiborne Senior Care, Port Gibson; Laurelwood Community Living Center, Laurel; Meridian Community Living Center, Meridian; Azalea Gardens Nursing Center, Wiggins; Walter B. Crook Nursing Facility, Ruleville; and Vaiden Community Living Center, Vaiden. More than 5000 nursing homes are participating in the national collaborative. A composite measure was used to assess progress at the national and state level and includes 13 long-stay quality measures that are publically reported on Nursing Home Compare. The NNHQCC focused on systems-level improvements for providing consistent, high quality care such as staffing, operations, clinical delivery, communication, leadership and compliance. The reporting period for the achievement is from February 2013 through April 2014.

Congratulations, Trannie

Trannie Murphy, IQH quality improvement manager, received the 2014 Distinguished Member Award at the Mississippi Health Information Management Association (MSHIMA) Annual Meeting held in Biloxi June 18-20. The award was presented Thursday, June 19, at the organization's business meeting.

The award honored Trannie for her dedication and tireless work the past two years on the MSHIMA board. In announcing the award, Melissa Cotton, MSHIMA president, said, "Twenty years ago at my first MSHIMA state meeting I remember hearing this name and thinking I would never forget it. Over the next 18 years this name was always around but I never really

knew the person behind the name. Then one fateful day in July of 2012 I begin my trek to Chicago with this amazing lady. During the two years that she has served in her position she has always been encouraging and positive not only to me, but to the entire Board." She pointed out that Trannie had only missed one board meeting during challenging family times, that she had contributed to the MSHIMA Capitol Day, and that she has been a wealth of information helping the MSHIMA board make the best decisions for the membership. "She has always spoken up when she believed a situation needed to be addressed," she added.

Trannie has been a MSHIMA member since 1985. Formerly a hospital director of medical records, she joined IQH in 1991.



Distinguished Member Award for Trannie Murphy



The Award Presentation to Trannie from Melissa Cotten, MSHIMA president

This newsletter was prepared by IQH under a contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. IQH Publication No. 10SOW-MS-IQH-Comm-2134-14

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