

# Quality Matters

An Information & Quality Healthcare (IQH) Publication Serving the Mississippi Healthcare Community

## HAI Efforts Raise Awareness, Decrease HAI Occurrences

Enthusiastic input from partners and excellent response to recruitment have been demonstrated as IQH joins other Quality Improvement Organizations from throughout the country in bringing a renewed emphasis to collaboration in quality initiatives. IQH is working with health care providers throughout the state supporting efforts for sustainable patient-centered care.

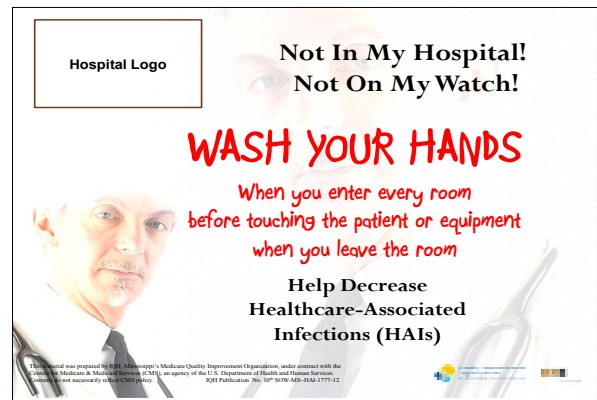
Among the four major aims set by CMS for the Medicare QIO Program is the focus on improving individual patient care by reducing healthcare-associated infections in hospitals. A strategic approach that supports the formation and convening networks for learning and action and provides critical technical assistance to providers, partners, and health advocates is being used to achieve success in the aims. Efforts are also directed at accelerating the pace of improvement via the Care Reinvention through Innovation Spread (CRISP) model.

IQH staff is supporting community partnerships and convening Learning & Action Networks (LANs). The HAI effort under the direction of Pat Smith, RN, BS, project leader, featured a LAN meeting in Jackson in January and has also had two teleconference LAN meetings in the past four months.

Emphasis at the meeting held in Jackson was placed on integrating safety practices into daily work using standardized practices, check lists, the implementation of processes and protocols, and use of trigger tools and tracking methods. Through collaboration, hospitals throughout the state are working with the QIO in aiming for better health care, better health for people and affordable care by lowering costs through improvement.



Discussing the Healthcare-Associated Infections (HAI) presentations at the first Learning & Action Network (LAN) face-to-face meeting are, seated from left, Mary Jane Coleman and Cindy Allard from the Mississippi State Department of Health and, standing, Pat Smith and Pat Broadrick of IQH.



Posters are available at [www.msqio.org](http://www.msqio.org) for sharing HAI messages; see page 4. Some of the variety of posters are designed to allow hospitals to personalize them with their own logos and photographs.



Information & Quality  
HEALTHCARE

### **IQH Board of Directors**

Edward E. Bryant, MD, Kosciusko, Chairman  
 William C. Oliver, Hattiesburg, Vice-Chairman  
 Frank C. Wade, MD, Magee, Treasurer  
 Lee Greer, MD, Tupelo,  
 John B. Dawson, Kosciusko  
 Beth Embry, Madison  
 Kathy Fender, Lucedale  
 Lee Giffin, MD, Vicksburg  
 John F. Hassell, MD, Laurel  
 Walter Howell, PhD, Clinton  
 Michael D. Maples, MD, Ridgeland  
 Robert M. Pugh, MPH, Jackson  
 Billy Sims, Jackson  
 Thomas N. Skelton, MD, Jackson  
 Gerald Wages, Tupelo

IQH President  
 James S. McIlwain, MD  
 Senior Vice President  
 Becky Roberson, CPA  
 Review Medical Director  
 Tom Herrin, MD  
 Vice President of Administration  
 Donna Marshall, PHR  
 Vice President Quality Improvement  
 Bo Bowen

**This HAI Update is a Special Edition of  
 Quality Matters**, a quarterly publication  
 of Information & Quality Healthcare (IQH)  
 385 B Highland Colony Parkway, Suite 504  
 Ridgeland, MS 39157  
 601-957-1575 (fax) 601-956-1713  
 Carole Kelly, Editor ckelly@msqio.sdps.org

Material prepared by IQH under a contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. IQH publication no. 10thSOW MS Comm 1795-12

## **Four Aims of the QIO Program**

The Four Aims of the current QIO Program: Improving individual patient care by reducing healthcare-associated infections in hospitals; making health care beneficiary and family-centered; integrating care for populations and communities by supporting transitions of care that reduce unnecessary re-hospitalizations; improving health for populations and communities by working with physician offices to improve cardiac population health and measures of preventive care, such as immunizations and screening, and supporting physicians in reporting quality measures through EHR systems.

## **Project JOINTS**

IQH is working with the Institute for Healthcare Improvement (IHI) in recruiting hospitals to participate in Project JOINTS or Joining Organizations in Tackling Surgical Site Infections. California, D.C./Maryland, Colorado and Wisconsin are other states taking part in Project JOINTS.

The initiative is focusing on an enhanced Surgical Site Infections (SSI) Prevention Bundle comprised of the current SCIP components plus three new SSI prevention interventions that include preoperative bathing or showering with chlorhexidine soap; preoperative skin antisepsis with an alcohol-containing agent and *Staph aureus* screening and intranasal mupirocin decolonization of *Staph aureus* carriers. The three interventions have been shown to provide reductions in SSIs, especially after hip and knee replacement.

Free materials, resources, educational web conferences, and coaching from IHI faculty are offered to participants.

Contact Trannie Murphy, [tmurphy@msqio.sdps.org](mailto:tmurphy@msqio.sdps.org) or 601-957-1575 ext. 222, for further information.



## *HAI Learning & Action Meeting (LAN)*

### *Meeting Focuses on Providing Care Resulting in Best Outcomes*

Hospital representatives discussed health care practices and the healthcare-associated infection patient safety project with the IQH staff and Mississippi State Department of Health consultants at a Learning & Action Network meeting in Jackson. The meeting focused on efforts that provide care resulting in the best outcomes for all patients. Hospitals, the Mississippi State Department of Health and IQH are collaborating in the ongoing project. A number of national efforts are in place to share quality health care practices.



Hospital Engagement Networks (HENs) are working at regional, state, national, or hospital system levels to develop learning collaboratives for hospitals so that they can implement the changes and innovations necessary to achieve the Partnership for Patients' safety and care transitions goals. A wide array of initiatives and activities are being activated in order to spread established, effective interventions and rapidly improve patient safety in hospitals.

*South Central Regional Medical Center, Laurel*  
Erica Smith, RN, left, South Central Regional Medical Center infection control coordinator, and Carol Prevost, RN, center, South Central's director of quality; Trannie Murphy, RHIA, right, IQH quality manager.



*Central Mississippi Medical Center*  
Beverly Burt, RN, BSN, Infection Prevention manager at Central Mississippi Medical Center, Jackson, with Pat Smith, RN, BS, IQH project leader.



*Southwest Mississippi Regional Medical Center*  
Seated from left from Southwest Mississippi Regional Medical Center, McComb, are Tammy Bacot, infection preventionist, and right, Lyn Gurney, director of performance improvement and infection prevention. Standing from the left are program presenters Cindy Allard, Mississippi State Department of Health HAI coordinator, and Pat Broadrick, IQH's innovation spread advisor.

## **HAI Learning & Action Network Meeting Focus: Providing Care Resulting in Best Outcomes**

### ***Baptist Memorial Hospital, North Mississippi***



Seated from left are Betty Von Kohn, Tina Flowers, and Barbara Dill of Baptist Memorial Hospital, Oxford. Standing from left are Pat Smith, Cindy Allard and Mary Jane Coleman.

### ***Greenwood Leflore Medical Center***



From Greenwood Leflore Medical Center are, seated from the left, Sybil Lucic, Allison Harris, and Sandy Fink; standing from left are Mary Anne Campbell, Janna Stiles, Meagan Ray, and Deborah Robinson; seated right, Pat Smith, IQH project leader.

### ***Delta Regional Medical Center***



Seated from left, from Delta Regional Medical Center in Greenville are Donna Couvian, RN, ICU director; Melinda Grubb, RN, infection prevention director; and Melanie Graham, RN, medical surgical director; standing, Pat Smith, IQH HAI project leader.

### **Hospitals Participating in the HAI Project**

**Baptist Memorial Hospital North Mississippi**  
Oxford

**Central Mississippi Medical Center**

Jackson

**Delta Regional Medical Center**

Greenville

**Gilmore Memorial Regional Medical Center**

Amory

**Greenwood Leflore Hospital**

Greenwood

**Hancock Medical**

Bay St. Louis

**Memorial Hospital at Gulfport**

Gulfport

**Natchez Community Hospital**

Natchez

**Singing River Healthcare System**

Ocean Springs

**South Central Regional Medical Center**

Laurel

**Southwest Mississippi Regional Medical Center**

McComb



### ***Hancock Medical***

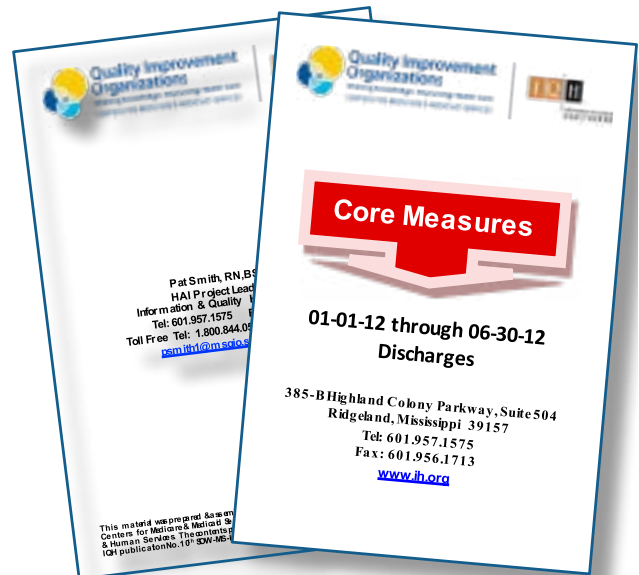
Sydney Saucier, RN, MSN, right, and Robin Barnett, RN, CNS-BC, HMC, of Hancock Medical, Bay St. Louis, are shown with Pat Broadrick, RN, MS, CPHQ, standing, IQH's innovation spread advisor.

# Posters Convey the Messages



Posters with a number of different designs emphasize the messages of the healthcare-associated infections project and are available on the IQH website, [www.msqio.org](http://www.msqio.org). A number of the posters are adaptable for facility personalizing.

To access and adapt a poster, visit [www.msqio.org](http://www.msqio.org) or contact Trannie Murphy, [tmurphy@msqio.sdps.org](mailto:tmurphy@msqio.sdps.org) or 601-957-1575 ext. 222.



This poster can be designed with the photo of a clinic or hospital staff member reminding everyone about the importance of handwashing in decreasing infections.

Healthcare providers request the Core Measures Pocket Guide. Positive comments are received about the helpfulness of the guide, which is available on the website [www.msqio.org](http://www.msqio.org).